


Profile Title:	Support Worker	 BARNSLEY Metropolitan Borough Council				
Reports to:	Team Leader					
Employee Management:	None	Grade:	3	Profile Ref:	30607	
Purpose of the Post						
<p>To support service users to live as independently and assist service users to achieve their maximum potential. To re-establish independence with activities of daily living and facilitate access to social and leisure opportunities which contribute to the integration of service users into their community.</p>						
Responsibilities						
<ul style="list-style-type: none"> To support service users at a practical level to achieve their identified outcomes as part of a support plan and goal setting To assist service users to gain and regain skills that maintain and develop their ability to live as independently as possible , such as social inclusion by reconnecting people with their communities As necessary to assist service users to regain physical stamina, for example enabling them to manage routines of daily living or encourage the undertaking of prescribed low level exercise. To deliver medication support in line with the Medication Policy, working within closely defined parameters. To ensure managers are kept informed as appropriate in relation to the personal development of service users and any health, physical or emotional support developments, including health and safety or potential safeguarding issues as required To maintain appropriate records To liaise with representatives of other agencies e.g. GPs, families/ and advocates To undergo formal training which meets the objectives of the service and CQC compliance To attend team meetings, supervision sessions and training courses as required To operate in accordance with the services Values statement, customer care and complaints policy, equal opportunities policy and CQC regulations and standards To operate in compliance with the Council's health and safety policy To be aware of and adhere to the caldicott principles To undertake any other duties commensurate with the role as required 						
Education and Training					Measure	Rank
<ul style="list-style-type: none"> Level 2 qualification in a relevant area or willingness to undertake and achieve within an agreed timescale. 					A	E
Relevant Experience					Measure	Rank
<ul style="list-style-type: none"> Experience of working with vulnerable adults 					A	E
General and Special Knowledge					Measure	Rank

<ul style="list-style-type: none"> • Broad understanding of the health and social care context • Understanding of the principles of support/care planning • Knowledge of the needs of vulnerable adults living in the community 	A/I A/I A	D D D
Skills and Abilities	Measure	Rank
<ul style="list-style-type: none"> • Ability to form effective working relationships with service users and carers • Ability to work on own initiative, responding to changing priorities • Ability to communicate sensitively and effectively with people from a wide variety of backgrounds • Ability to communicate effectively with the public using a suitable level of fluency in spoken English, in line with the English Language requirement for public sector workers. • A basic understanding of safeguarding adult's and children's processes and knowing when to pass on concerns appropriately • A basic ability to use technology and digital communication methods. 	A/I A/I A/I A/I A/I A/I	E E E E D E
Additional Requirements	Measure	Rank
<ul style="list-style-type: none"> • Willing to work flexibly in accordance with policies and procedures to meet the operational needs of the council. • Willing to undertake training and continuous professional development in connection with the post. • Work in accordance with the council's vision, priorities, values and behaviours. • Able to undertake any travel in connection with the post. 	A/I A/I I A/I	E E E E