Profile Title:	HR Assistant	BARNSLEY Metropolitan Borough Council				
Reports to:	HR Supervisor					
Employee Supervision:	None	Grade:	04	Profile Ref:	130999	

## **Purpose of the Post**

To provide an effective customer service, including Disclosure & Barring Service (DBS), Recruitment (Rec) and Organisation Management (OM), in support of the service centre, ensuring data and documentation is accurate.

## Responsibilities

- Ensure DBS applications are processed appropriately for a range of internal and external stakeholders and in line with relevant legislation, policies and procedures and ensuring BPSS compliance. (DBS & OM & REC)
- Ensure the efficient recruitment to vacant roles, liaising with a variety of internal and external stakeholders, (including schools, public and private sector organisations and media advertising companies).
- Issuing employment contracts and associated documentation to statutory timescales and ensuring compliance with legislation and procedures. (OM & REC)
- Maintain the accuracy of the Council's organisation structure, ensuring organisation units, jobs and positions are managed appropriately. (OM & REC)
- Assist with the development, implementation and maintenance of effective relevant systems, procedures and processes and assist with and test ongoing continuous improvements resulting in improved customer experience.
- Facilitate and undertake effective online processes, ensuring own and customers' compliance with legislation and procedures, reporting concerns as appropriate.
- Ensure comprehensive and accurate data and information is input and stored securely and confidentially in accordance with audit and other regulatory requirements, taking corrective action as required.
- Provision of advice, guidance and support on relevant systems, processes and procedures to a range of internal, external and new customers in line with relevant regulations and procedures.
- Check and process documentation associated with the role, including pre-employment checks, and contracts, in line with relevant regulations and procedures within required deadlines utilising the appropriate systems.
- Collect, process and analyse system data and produce management information, reports and respond to Freedom of Information requests as required in line with relevant legislation and customer demand.
- Ensure that all financial transactions are conducted appropriately and in line with Financial Regulations.
- Maintain HR Services data and accurate and timely provide management information as required, to assist with monitoring and evaluation of the service.
- Assist with developing and updating guidance, policies and procedures and delivering training and/or briefing sessions as required, including as a result of changes in legislation.

- Assist with the development of the intranet site, employee, employer and schools hubs.
- Assist in the development and marketing of the service, including effective use of social media, preparing adverts, assisting with jobs fairs and liaising with agencies.
- Undertake and other duties commensurate with the role as requested by management.

Education and Training	Measure	Rank	
Level 2 apprenticeship / qualification in a related discipline		Е	
<ul> <li>Commitment to studying for HR professional qualifications and membership of professional body</li> </ul>			
Commitment to obtaining a Level 3 apprenticeship / qualification in a relevant discipline		D	
Evidence of continuous professional development			
Relevant Experience	Measure	Rank	
Relevant and recent experience in HR or administration environment	A/I	Е	
<ul> <li>Experience of using Microsoft Packages for processing, presenting and manipulating data</li> </ul>		Е	
Experience of utilising HR systems in a working environment		E	
Experience of working within guidelines and/or regulations	A/I	D	
General and Special Knowledge		Rank	
Working knowledge of Microsoft applications	A/I	E	
<ul> <li>Knowledge of procedures and systems in relation to DBS, Organisation Management and / or Recruitment &amp; Safeguarding.</li> </ul>	A/I	D	
<ul> <li>Knowledge of Local Government and School Teachers Scheme of Conditions of Service</li> </ul>	A/I	D	
Skills and Abilities		Rank	
Methodical and diligent, able to manage workload to ensure tight deadlines are met.	A/I	Е	
<ul> <li>Ability to work on own initiative and collaboratively within a team, assisting others as required</li> </ul>	A/I	Е	
Ability to communicate clearly and effectively in both written and verbal formats	A/I	Е	
Excellent interpersonal skills to relate to people at all levels	A/I	E	
<ul> <li>Ability to communicate effectively with the public using a suitable level of fluency in spoken English, in line with the English Language requirement for public sector workers.</li> </ul>		E	
Ability to deal with difficult and sensitive situations in an appropriate manner		Е	
Presentation skills	A/I	D	
Additional Requirements			
Willing to work flexibly in accordance with policies and procedures to meet the operational needs of the Council.	A/I	Е	

•	Willing to undertake training and continuous professional development in connection with the post.	A/I	E	
•	Work in accordance with the Council's visions, priorities, values and behaviours.	I	Е	
•	Able to undertake any travel in connection with the post.	A/I	Е	