

**Warm Homes and Hospital Discharge Team:**

**Recruitment Pack**

**2019**

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1. **Working for Barnsley Council**

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Here at Barnsley, we live and work by four important values: honesty, teamwork, excellent service, and taking pride in what we do. As part of our team, you can be sure we’ll do all we can to support you in being truly excellent. You see, we prioritise learning and enabling you to achieve your potential. So we’ve created a development process that lets you grow in the way that suits you - whether that’s training to be a leader, or learning flexibly online. That’s one of the reasons why we achieved IIP Gold, and why you’ll find your career here inspiring and rewarding.

Working for us is exciting. We’re becoming a more modern, efficient and business minded organisation through planned change, improvement and growth. We’re stronger, more customer focused and more sustainable in the face of increasing pressures and reducing budgets, and there’s so much more we need to do together. This means significant change for us all, and we all have a part to play.

We’ll continue driving growth, helping the people most in need and helping local communities to thrive. We’ll generate more of our own income through business rates and council tax. We’ll plan long term so that we can understand and respond to future challenges. Although financial austerity is still upon us, the opportunities to grow, to do things differently and to use new technology are really positive.

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For more information please visit us at:

<https://www.barnsley.gov.uk/services/our-council/>

1. **Our Communities Directorate**

The Communities Directorate is diverse. It manages Customer Services, Digital First and Stronger, Safer and Healthier Communities.

Our Executive team is:

Wendy Lowder

Executive Director



David Robinson

Service Director,

IT



Phil Hollingsworth

Service Director, Stronger, Safer, Healthier Communities



**2a. Stronger, Safer, Healthier Communities**

The position you are applying for is based in Business Unit 8 which is called Stronger, Safer, Healthier Communities. You will be based in Healthier Communities.

Phil Hollingsworth

Service Director, Stronger, Safer, Healthier Communities



Jayne Hellowell

Head of Healthier Communities



Paul Brannan

Head of Safer Communities



Kate Faulkes

Head of Stronger Communities

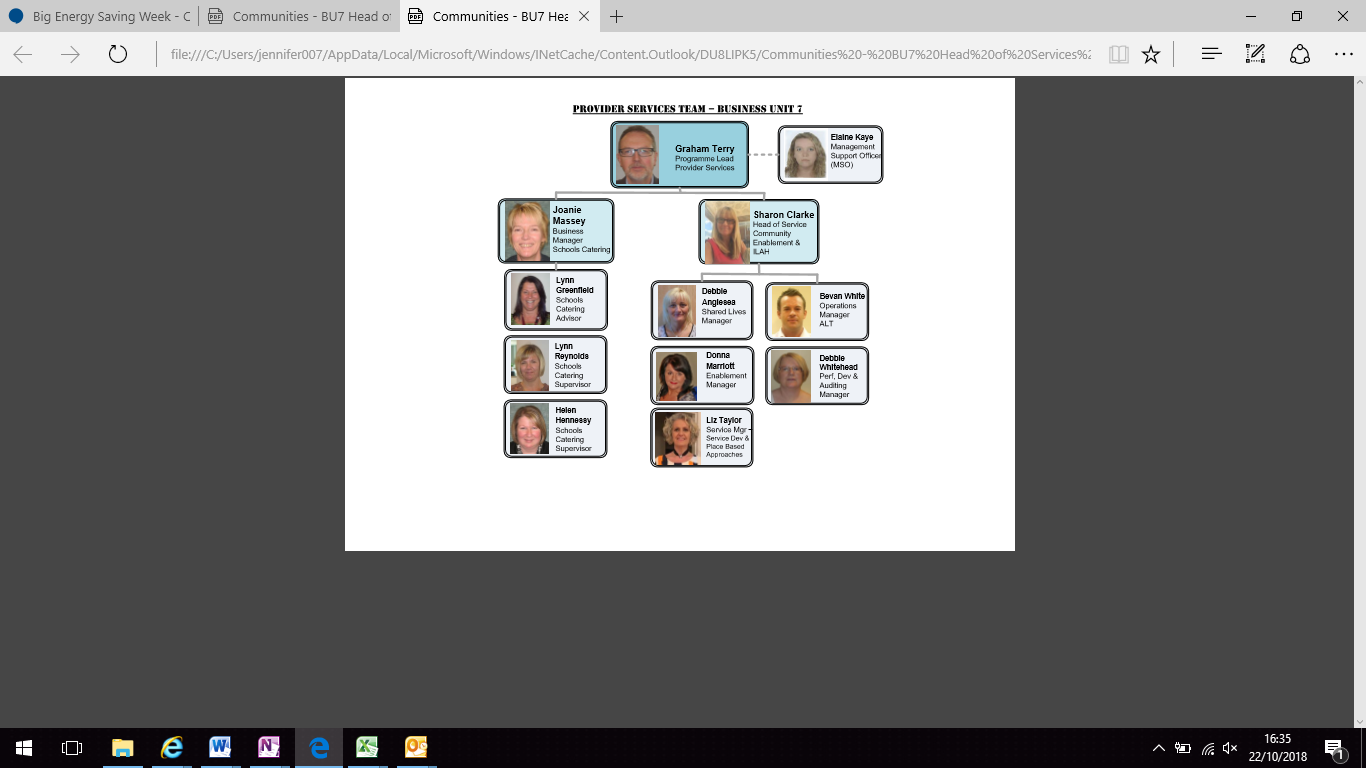


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The Business Unit is spread over three service areas Stronger, Safer and Healthier Communities. Individually and collectively these services contribute to the full suite of Council priorities but in particular the link to “Strong and Resilient Communities” is where their contribution is most directly reflected. The service also provides a strategic leadership and co-ordination role for the Council in relation to Early Help and Prevention, Community Engagement and the Principal Towns Programme. Our overall aim is to have in place much more succinct services that align to each other and meet with new and emerging trends. A review of the staff structure has taken place to ensure that it is fit to deliver going forward. Central to this is making sure there are firm connections between the three services and that the synergy with other business units is in place. This includes joint working and planning with partners to meet the needs of customers. In line with numerous Future Council strategies you will contribute to early help for all ages, facilitating early help and prevention, promoting independence for vulnerable people in Barnsley.

**2b. Provider Services**

The Provider services structure chart below illustrates where the Warm Homes posts sits.



**Service Manager**

**Warm Home service:**

Team leader

Info/Support Officer & Case Workers

**Assistive Living Technologies:**

**Monitoring Centre**

**Installation Team**

**Responders**

**Disabled Facilities Grants**

**Project Managers, Officers & admin Team**

You will get a lot of support whilst working with us. You will have a plan for your work with agreed priorities and deadlines. You will be supported to deliver your objectives through regular one to one and annual appraisals. We will support you with training and development and you will have a fantastic opportunity to work in a team that has a varied and exciting portfolio.

Here are some key areas of our business:

**2c . Assistive Living Technologies**

**Technology to help you live independently at home:**

Assistive living technology from offers an alternative to home care and residential care for people who need support to live independently, in their own home for longer. Knowing help is always available can puts their mind at rest as well as making them feel safe, and helps people live independently.

**Remote monitors:**

In addition to the alarm pendant, we offer a range of remote monitors that automatically raise an alert if someone is at risk at home. Examples include:

* fire
* carbon monoxide
* extreme changes in temperature
* a fall in the home
* floods
* bogus callers

**Available equipment also includes:**

* medication reminders
* door sensors
* bed and chair sensors

**Benefits of a Telecare alarm**

**Instant response** - we will respond to your call and get the help you need, when you need it.

**Personal service** - we offer a friendly and dignified service

**We won't leave you** - we will ensure that help arrives

**Complete reassurance** - 24 hour link to the monitoring centre

**Easy installation** - we will fit and demonstrate the equipment at a convenient time for you

**Help via your own mobile phone -** Wecan provide our monitoring service via someone’s own mobile phone, either as an add-on to Telecare or via speed dial. Giving peace of mind knowing someone can be contacted for help, either at home or when someone’s out and about.

**2d. Disabled Facilities Grants (DFG)**

Disabled Facilities Grants (DFGs) are a mechanism to provide financial assistance to disabled people who meet the eligibility criteria for housing adaptations which enable the person to live independently in their own home.

In Barnsley the Communities Directorate administers the DFG. The scheme is  for children and adults living in private sector residential properties who require home adaptations costing more than £1,000 where it is deemed that the adaptation work is necessary and appropriate to meet the disabled person’s needs, and it is practical and reasonable to undertake depending on the age and condition of the property.

The delivery of DFGs is heavily governed by legislation the Housing, Construction and Regeneration Act, 1996.Under this Act all adults who apply for a grant are subject to a financial assessment of means except those who receive certain types of income who will be deemed to be automatically eligible for a grant.

The maximum grant award available is £30,000 although the Council can apply discretion to ‘top up’ this amount if it is in the interest of the Council and the applicant concerned to do so and an approved policy is in place.

Work funded through a DFG comes under the category of major adaptation work and includes; stair lifts, ramps, provision / building of level access facilities.

Minor adaptation work and equipment (costing less than £1000) to support community care and promote independence for the person is managed by the Equipment and Adaptations team and supplied by the Community Equipment Service.

**Our priorities for 2018-19 include:**

* Continuing to promote independence for vulnerable people in Barnsley in line with corporate strategy to provide early help for all ages. Facilitating prevention and early intervention.
* Working smarter in line with digital first to promote more efficient and robust working practice for staff and in turn better customer service for all service users.
* Continuing to reduce waiting times for adaptations.
* Introduction of new initiatives such as a framework for Level Access Shower adaptations increasing the number of approved contractors to complete works.

1. **Warm Homes and Hospital Discharge Team– the post**

We are committed to commissioning services that meet the needs of vulnerable people in Barnsley. The new Warm Homes and Hospital Discharge team is key to helping us delivering our priorities and help us address fuel poverty and reduce excess winter deaths in Barnsley.

The team will be made up of the following posts:

The **Case Worker** post will be responsible for undertaking assessments of households in their own homes, working with residents and other stakeholders to implement actions to reduce fuel poverty, address cold homes and signpost on to help to improve housing conditions. This will involve case management of low level support provision to enable independence at home and facilitate hospital discharges where required. This role will provide a triage function ensuring that referrals and pathways are appropriate to the presenting level of needs and risk, working in partnership with a range of organisations and groups across the borough in order to achieve the best possible outcomes for individuals, families and communities.

1. **Key strategies for you to consider**

In preparation for your application you may find the following links to information useful:

**Future Council -** [**https://www.barnsley.gov.uk/services/our-council/future-council-2020/**](https://www.barnsley.gov.uk/services/our-council/future-council-2020/)

**Barnsley Corporate Plan -** [**https://www.barnsley.gov.uk/services/our-council/our-corporate-plan/**](https://www.barnsley.gov.uk/services/our-council/our-corporate-plan/)

**Barnsley Place Based Plan -** [**http://barnsleymbc.moderngov.co.uk/mgCommitteeDetails.aspx?ID=143**](http://barnsleymbc.moderngov.co.uk/mgCommitteeDetails.aspx?ID=143)

**Other key strategies -** [**https://www.barnsley.gov.uk/services/our-council/key-strategies/**](https://www.barnsley.gov.uk/services/our-council/key-strategies/)

**You can also visit to find about other services such as Assistive Living Technologies and Disabled Facilities Grants in Barnsley at** [**www.barnsley.gov.uk/telecare**](http://www.barnsley.gov.uk/telecare) **&** [**https://www.barnsley.gov.uk/services/housing/disabled-facilities-grants/**](https://www.barnsley.gov.uk/services/housing/disabled-facilities-grants/)

We have also published our Safer Barnsley Annual Plan and are in the process of publishing an All Age Early Help Annual Plan. Both of these plans set out our priorities against the Safer Barnsley 4 year strategy and the All Age Early Help 4 year strategy. You can ask for copies of these plans by emailing the Transformation manager Shiv Bhurtun at [shivbhurtun@barnsley.gov.uk](mailto:shivbhurtun@barnsley.gov.uk)

1. **Other great reasons to work for Barnsley Council**

**5a. Work life balance**

We have developed a number of flexible working opportunities that are available to employees some of which include:

* Annualised Hours
* Banked Time Arrangements (Time off in lieu)
* Compressed Hours
* Flexi Hours Scheme
* Homeworking
* Job Share
* Maternity and Adoption Leave
* Maternity and Adoption Support Leave
* Overtime and Additional Hours
* Parental Leave
* Secondment
* Shared Parental Leave
* Shift Working
* Term Time Only Working
* Voluntary Reduction in Working Hours
* Workbreak

**5b. Wider Wallet**

**Wider Wallet** is an exciting employee discount site offered through **Just4YOU**, which provides Barnsley Metropolitan Borough Council employees with privileged access to a tempting package of discounts and benefits.

[](https://www.barnsley.gov.uk/media/4424/bmbc-27640-a4-employee-benefits-handbookinteractive-final.pdf)

Your **Just4YOU** Employee Benefits package is designed to:

**Boost** your spending power with discounts on day-to day costs including supermarket shopping, high street stores, DIY, motoring and family finance.

**Maximise** your leisure time with special offers on travel, theme parks, family outings and experience days.

**Increase** your wellbeing with relaxing spa breaks, free health screening and great value health insurance.

**5c. And much more….**

There is so much more too including and not limited to:

* Salary sacrifice schemes
* Money saving schemes
* Support with your health and well being
* Appraisals and performance support
* Training and development