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Profile Title:	Undergraduate Placement		BARNSLEY					
Reports to:		Metropolitan Borough Council						
Employee Management:	None	Grade:	Grade: 2 Profile Ref:		97720			
Purpose of the Post								
Provide assistance and support in the planning, development, delivery and evaluation of key projects.								
Responsibilities								
Assist with the development and delivery of key projects within the service area								
Develop a knowledge of the working and client group within the service area								
Assist with research and identification of client/customer requirements								
Support the council's use of social media to inform and seek feedback from key client groups								
Help to prepare reports, documents, data and other information								
Provide service support as required								
Help to maintain relevant systems								
Establish working relationships with key stakeholders								
Attend and contribute to meetings with key stakeholders								
Assist with the evaluation and reporting of key projects within the service area								
Education and Training			Measure	Rank				
Undertaking a related degree				A/E	Е			
Relevant Experience					Measure	Rank		
Previous experience within an area related to the service area					A/E	D		
Experience of presenting					A/I/T	Е		
Experience of using relevant systems					A/I	Е		
General and Special Knowledge					Measure	Rank		
•	<ul> <li>Knowledge of communications and marketing tools and techniques, including a solid understanding of social media</li> </ul>				A/I	E		
<ul> <li>Understanding of the importance of partnership working</li> </ul>					A/I	Е		
Knowledge of local government and the wider public sector					A/I	D		
Working knowledge of Microsoft applications					A/I	Е		
Skills and abilities				Measure	Rank			

Comfortable in providing complex information to individuals		
<ul> <li>Good communication, negotiation and interpersonal skills with the ability to deal with a variety of internal and external stakeholders</li> </ul>		
• Excellent organisation and time management skills with the ability to work under pressure and meet deadlines		
<ul> <li>Ability to produce and deliver quality documents and presentations, ensuring they are suitable for particular audiences</li> </ul>		
Ability to work on own initiative as well as making a contribution as part of a team		
Effective customer care skills, including how to manage customer expectations		
Additional requirements		
<ul> <li>Willing to undertake training and continuous professional development in connection with the post.</li> </ul>		E
• Work in accordance with the council's vision, priorities, values and behaviours.		
Able to undertake any travel in connection with the post.		